

Solutions for Care, formerly The Berwyn Cicero Council on Aging, has responded to the needs of our community since 1972. SFC is a non-profit organization dedicated to connecting older adults and those who care for them to the resources they need.

Solutions for Care

MAKING INFORMED
CHOICES TOGETHER

Resource

Solutions for Care

- Responds to and respects the needs of our clients and their loved ones.
- Provides professional care by highly qualified staff.
- Helps our clients make informed choices.
- Acts responsibly with the resources entrusted to us.

o (607 (Age))

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North Riverside, IL 60546
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Statements of funding and non-discrimination

This document is prepared and printed with Federal Older Americans Act, State of Illinois General revenue and SFC funds. The Illinois Department on Aging and Aging Options are recognized for their support of SFC. Neither is responsible for the contents of this document.

SFC does not discriminate in admission to programs of activities in compliance with appropriate State and Federal status. If you feel you have been discriminated against, you have the right to file a complaint with the Illinois Department on Aging. For more information call 708-524-1653 (TTY) or SFC 708-447-2448.



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Services

- Central Point of Entry
- Outreach
- Comprehensive Care Coordination
- Home Delivered Meals
- Choices for Care Program
- Bridge Program
- Community Care Program
- Chore Housekeeping
- Caregiver Support
- Grandparents Raising Grandchildren
- Senior Advocate
- Elder Abuse Program
- Legal Services

Services offered by Solutions for Care are provided to older adults and their caregivers. They are designed to provide options for care in order to enhance independent living in the community. Solutions for Care's professional staff can assess the individual needs of older adults who are experiencing changes in health or functional ability. A Care Coordinator can offer information and referral to in-home services that address the needs identified. The programs and services also provide assistance and support to those caring for a family member.

SFC staff members are available by phone and in person to assist those who have difficulty finding the help they need.

708-447-2448

Coverage Area

We provide services, resources and referrals for those age 60 and older to private, public and volunteer services in: Berwyn, Cicero, Leyden and Proviso Townships - including the towns of:

- Bellwood
- Berkeley
- Berwyn
- Broadview
- Cicero
- Elmwood Park*
- Forest Park
- Franklin Park*
- Hillside
- Hines
- Maywood
- Melrose Park
- Northlake*
- River Grove*
- Schiller Park*
- Stone Park
- Westchester

* not included in Elder Abuse Program coverage area



Solutions for Care

SFC is committed to preserving the dignity of all older adults and their families, being their advocate, and assisting them with application for state and federal programs that are available to them.

Central Point of Entry (CPOE)

Solutions for Care is your local access to current information about local, state and national resources important to older adults and their family members. Our CPOE Specialist will discuss your concerns and problems to make sure you are linked to the appropriate service provider.

Outreach

TCLIP (Targeting Culturally and Linguistically Isolated older Persons) is a special outreach program that brings information and connection of services to those who have difficulty accessing help due to language or cultural barriers.

Comprehensive Care Coordination

Our Professional Care Coordinators conduct a holistic assessment which examines the person's environmental, physical, cognitive, psychological and social well being to design and implement a comprehensive care plan to facilitate independence. It includes identification of existing support systems and the need to coordinate with other professionals within the community.

Home Delivered Meals

SFC conducts the assessment for home delivered meals provided by Community Nutrition Network to homebound older adults unable to prepare nutritious meals for themselves.

Choices for Care Program

This program helps families discover their options when a loved one is discharged from the hospital. The Choices for Care Coordinator provides a free consultation and assessment that can help you discover the choices available to you.

Bridge Program

The Bridge Program provides a thorough assessment for patients in the hospital prior to returning home. This program targets the most vulnerable older adults and the disabled by linking them to traditional and non-traditional services and working with interdisciplinary teams to meet the patients needs prior to discharge. It provides a 48 hour follow-up call and a 30 day follow-up evaluation.





Community Care Program

This state subsidized in-home care program provides a variety of services for older adults who need help with activities of daily living such as homemaker services, adult day service and emergency home response systems. Eligibility for this program is based on the need for care and financial criteria. A Care Coordinator provides an in-home assessment to determine eligibility for this program.

Chore Housekeeping

This is a service for those who are homebound and/or need help with light housekeeping, shopping and laundry. A Care Coordinator can assess your needs. A SFC housekeeper may be able to assist with these tasks twice a month.

Caregiver Support

Caring for someone can be stressful and draining. Our Caregiver Specialist can help families who are caring for their loved ones get connected to a variety of services, educational programs, training, and peer support groups to help cope better.

Grandparents Raising Grandchildren

In conjunction with Caregiver Support, this program helps older caregivers who are raising their family's children. It includes assistance with guardianship and foster parent applications, referral to legal services and application to The Department of Human Services for financial assistance and medical coverage.

Senior Advocate

The Senior Advocate can help access state and federal programs such as Illinois Circuit Breaker, Illinois CaresRx; Medicaid and Food Stamps; RTA passes; Medicare and Prescription Drug plans; and CEDA - Low Income Energy Assistance Program, Furnace and Weatherization.

Elder Abuse Program

If a person aged 60 or older, is being mistreated, neglected or financially exploited, SFC is the authorized agency to receive reports in our local area - refer to our Coverage Area section for town listing. As part of the state-wide program, calls of concern are taken, visits are made and actions are taken according to the required protocols. All calls to SFC are confidential. Anonymous reports are accepted.

Legal Services

Powers of Attorney and Wills can be prepared by a local attorney for a minimal fee. The attorney is available one Friday a month by appointment only.

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